

TechNote TN-112601-12
Date: November 26, 2001
Subject: Power Management Features are disabled when VCS Driver is Installed
Applies To: ViewComm Async, Async Plus, and Viewer

Problem:

When VCS is installed (actually when the VCS serial driver is installed), power management facilities, including hibernation, are disabled. This is true on all supported operating systems including Windows 95, 98, Me, NT, 2000, and XP.

Solution:

The Start | Program Files | ViewComm Async | Windows xxx Driver Support menu has an item "Uninstall xxx Driver." Select this and the serial port driver that came with your operating system will be reinstated. This will enable whatever power management facilities you were using.

When you need to run VCS again, just use the Start | Program Files | ViewComm Async | Windows xxx Driver Support | Install Driver option. This will require two reboots, and VCS will be functional—but power management disabled.

Outlook:

We are working on drivers that will have increased capability, including the ability to use power management concurrent with the VCS driver installed. We do not have an availability date at this time.